

APRIL 2022

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.04.2022	0.21	99.95	99.5
02.04.2022	0.38	99.99	99.5
03.04.2022	0.18	99.99	99.5
04.04.2022	0.23	99.97	99.5
05.04.2022	0.20	99.99	99.5
06.04.2022	0.19	99.96	99.5
07.04.2022	0.41	99.99	99.5
08.04.2022	0.21	99.99	99.5
09.04.2022	0.18	99.99	99.5
10.04.2022	0.17	99.99	99.5
11.04.2022	0.22	99.97	99.5
12.04.2022	0.20	99.99	99.5
13.04.2022	0.19	100.00	99.5
14.04.2022	0.16	99.99	99.5
15.04.2022	0.17	100.00	99.5
16.04.2022	0.17	100.00	99.5
17.04.2022	0.17	99.99	99.5
18.04.2022	0.17	100.00	99.5
19.04.2022	0.21	99.99	99.5
20.04.2022	0.21	99.99	99.5
21.04.2022	0.19	99.99	99.5
22.04.2022	0.19	99.99	99.5
23.04.2022	0.17	99.99	99.5
24.04.2022	0.16	99.91	99.5
25.04.2022	0.20	99.97	99.5
26.04.2022	0.20	99.29	99.5
27.04.2022	0.20	99.98	99.5
28.04.2022	0.20	99.99	99.5
29.04.2022	0.20	99.99	99.5
30.04.2022	0.18	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.04.2022	0.24	99.79	99.5
02.04.2022	0.42	99.95	99.5
03.04.2022	0.21	99.97	99.5
04.04.2022	0.24	99.96	99.5
05.04.2022	0.22	99.96	99.5
06.04.2022	0.22	99.58	99.5
07.04.2022	0.44	99.94	99.5
08.04.2022	0.22	99.95	99.5
09.04.2022	0.21	99.96	99.5
10.04.2022	0.20	99.97	99.5
11.04.2022	0.23	99.95	99.5
12.04.2022	0.22	99.75	99.5
13.04.2022	0.22	99.90	99.5
14.04.2022	0.21	99.94	99.5
15.04.2022	0.21	99.95	99.5
16.04.2022	0.22	99.96	99.5
17.04.2022	0.22	99.76	99.5
18.04.2022	0.21	99.89	99.5
19.04.2022	0.24	99.93	99.5
20.04.2022	0.24	99.92	99.5
21.04.2022	0.23	99.97	99.5
22.04.2022	0.22	99.97	99.5
23.04.2022	0.21	99.95	99.5
24.04.2022	0.46	99.96	99.5
25.04.2022	0.22	99.90	99.5
26.04.2022	1.28	98.80	99.5
27.04.2022	0.22	99.95	99.5
28.04.2022	0.22	99.97	99.5
29.04.2022	0.22	99.96	99.5
30.04.2022	0.21	99.97	99.5

MAY 2022

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.05.2022	0.17	99.77	99.5
02.05.2022	0.23	99.93	99.5
03.05.2022	0.20	99.99	99.5
04.05.2022	0.20	99.99	99.5
05.05.2022	0.19	99.99	99.5
06.05.2022	0.19	99.99	99.5
07.05.2022	0.18	99.93	99.5
08.05.2022	0.17	99.99	99.5
09.05.2022	0.20	99.87	99.5
10.05.2022	0.20	99.46	99.5
11.05.2022	0.22	99.95	99.5
12.05.2022	0.23	99.72	99.5
13.05.2022	0.21	99.74	99.5
14.05.2022	0.16	99.99	99.5
15.05.2022	0.15	99.99	99.5
16.05.2022	0.21	99.88	99.5
17.05.2022	0.15	99.99	99.5
18.05.2022	0.18	99.96	99.5
19.05.2022	0.19	99.99	99.5
20.05.2022	0.19	99.99	99.5
21.05.2022	0.17	99.99	99.5
22.05.2022	0.17	99.98	99.5
23.05.2022	0.22	99.90	99.5
24.05.2022	0.19	99.72	99.5
25.05.2022	0.18	99.99	99.5
26.05.2022	0.16	99.98	99.5
27.05.2022	0.18	99.99	99.5
28.05.2022	0.07	99.98	99.5
29.05.2022	0.40	99.96	99.5
30.05.2022	0.23	99.92	99.5
31.05.2022	0.22	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.05.2022	0.20	99.96	99.5
02.05.2022	0.24	99.95	99.5
03.05.2022	0.22	99.97	99.5
04.05.2022	0.22	99.96	99.5
05.05.2022	0.21	99.96	99.5
06.05.2022	0.21	99.96	99.5
07.05.2022	0.20	99.76	99.5
08.05.2022	0.19	99.94	99.5
09.05.2022	0.22	99.91	99.5
10.05.2022	0.00	99.82	99.5
11.05.2022	0.23	99.95	99.5
12.05.2022	0.24	99.95	99.5
13.05.2022	0.74	98.68	99.5
14.05.2022	0.20	99.97	99.5
15.05.2022	0.19	99.97	99.5
16.05.2022	0.25	99.94	99.5
17.05.2022	0.20	99.97	99.5
18.05.2022	0.22	99.95	99.5
19.05.2022	0.21	99.95	99.5
20.05.2022	0.22	99.95	99.5
21.05.2022	0.20	99.96	99.5
22.05.2022	0.20	99.96	99.5
23.05.2022	0.24	99.94	99.5
24.05.2022	0.22	98.51	99.5
25.05.2022	0.22	99.94	99.5
26.05.2022	0.21	99.89	99.5
27.05.2022	0.22	99.95	99.5
28.05.2022	0.20	99.97	99.5
29.05.2022	0.39	99.94	99.5
30.05.2022	0.25	99.94	99.5
31.05.2022	0.25	99.94	99.5

JUNE 2022

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.06.2022	0.23	99.92	99.5
02.06.2022	0.22	99.98	99.5
03.06.2022	0.22	99.99	99.5
04.06.2022	0.20	99.99	99.5
05.06.2022	0.20	99.95	99.5
06.06.2022	0.20	99.99	99.5
07.06.2022	0.25	99.98	99.5
08.06.2022	0.32	99.98	99.5
09.06.2022	0.23	99.97	99.5
10.06.2022	0.24	99.98	99.5
11.06.2022	0.20	99.98	99.5
12.06.2022	0.21	99.93	99.5
13.06.2022	0.24	99.56	99.5
14.06.2022	0.23	99.98	99.5
15.06.2022	0.24	99.98	99.5
16.06.2022	0.22	99.37	99.5
17.06.2022	0.35	98.50	99.5
18.06.2022	0.18	99.96	99.5
19.06.2022	0.18	99.97	99.5
20.06.2022	0.23	99.96	99.5
21.06.2022	0.21	99.97	99.5
22.06.2022	0.23	99.94	99.5
23.06.2022	0.23	99.95	99.5
24.06.2022	0.21	99.97	99.5
25.06.2022	0.18	99.98	99.5
26.06.2022	0.18	99.98	99.5
27.06.2022	0.22	99.76	99.5
28.06.2022	0.21	99.97	99.5
29.06.2022	0.21	99.97	99.5
30.06.2022	0.21	99.96	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.06.2022	0.25	99.70	99.5
02.06.2022	0.24	99.95	99.5
03.06.2022	0.24	99.93	99.5
04.06.2022	0.22	99.94	99.5
05.06.2022	0.23	99.68	99.5
06.06.2022	0.22	99.93	99.5
07.06.2022	0.25	99.95	99.5
08.06.2022	0.41	99.82	99.5
09.06.2022	0.22	99.88	99.5
10.06.2022	0.23	99.93	99.5
11.06.2022	0.22	99.87	99.5
12.06.2022	0.21	99.94	99.5
13.06.2022	0.22	99.84	99.5
14.06.2022	0.23	99.39	99.5
15.06.2022	0.23	99.89	99.5
16.06.2022	0.23	99.72	99.5
17.06.2022	2.24	87.31	99.5
18.06.2022	0.49	99.29	99.5
19.06.2022	0.20	99.93	99.5
20.06.2022	0.23	99.95	99.5
21.06.2022	0.23	99.93	99.5
22.06.2022	0.23	99.80	99.5
23.06.2022	0.23	99.91	99.5
24.06.2022	0.23	99.93	99.5
25.06.2022	0.21	99.95	99.5
26.06.2022	0.21	99.93	99.5
27.06.2022	0.28	98.42	99.5
28.06.2022	0.22	98.40	99.5
29.06.2022	0.22	99.92	99.5
30.06.2022	0.22	99.94	99.5