

OCTOBER 2020

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.10.2020	0.27	99.90	99.5
02.10.2020	0.27	99.93	99.5
03.10.2020	0.24	99.95	99.5
04.10.2020	0.24	99.44	99.5
05.10.2020	0.28	99.93	99.5
06.10.2020	0.27	99.92	99.5
07.10.2020	0.27	99.93	99.5
08.10.2020	0.27	99.93	99.5
09.10.2020	0.27	99.94	99.5
10.10.2020	0.24	99.96	99.5
11.10.2020	0.24	99.32	99.5
12.10.2020	0.29	99.91	99.5
13.10.2020	0.27	99.93	99.5
14.10.2020	0.26	99.90	99.5
15.10.2020	0.26	99.92	99.5
16.10.2020	0.26	99.91	99.5
17.10.2020	0.24	99.93	99.5
18.10.2020	0.24	99.92	99.5
19.10.2020	0.28	99.83	99.5
20.10.2020	0.27	99.90	99.5
21.10.2020	0.27	99.92	99.5
22.10.2020	0.27	99.85	99.5
23.10.2020	0.26	99.94	99.5
24.10.2020	0.24	99.96	99.5
25.10.2020	0.25	95.23	99.5
26.10.2020	0.28	99.92	99.5
27.10.2020	0.26	99.58	99.5
28.10.2020	0.26	99.91	99.5
29.10.2020	0.27	99.91	99.5
30.10.2020	0.28	99.62	99.5
31.10.2020	0.25	99.92	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.10.2020	0.30	99.98	99.5
02.10.2020	0.30	99.97	99.5
03.10.2020	0.29	99.99	99.5
04.10.2020	0.29	99.99	99.5
05.10.2020	0.31	99.98	99.5
06.10.2020	0.31	99.98	99.5
07.10.2020	0.31	99.98	99.5
08.10.2020	0.30	99.98	99.5
09.10.2020	0.30	99.98	99.5
10.10.2020	0.29	99.99	99.5
11.10.2020	0.29	99.99	99.5
12.10.2020	0.32	99.95	99.5
13.10.2020	0.31	99.97	99.5
14.10.2020	0.29	99.98	99.5
15.10.2020	0.28	99.83	99.5
16.10.2020	0.29	99.78	99.5
17.10.2020	0.28	99.74	99.5
18.10.2020	0.28	99.77	99.5
19.10.2020	0.29	99.81	99.5
20.10.2020	0.30	99.85	99.5
21.10.2020	0.30	99.99	99.5
22.10.2020	0.29	99.98	99.5
23.10.2020	0.29	99.99	99.5
24.10.2020	0.29	99.99	99.5
25.10.2020	0.28	99.99	99.5
26.10.2020	0.31	99.97	99.5
27.10.2020	0.29	99.96	99.5
28.10.2020	0.29	99.98	99.5
29.10.2020	0.30	99.96	99.5
30.10.2020	0.29	99.98	99.5
31.10.2020	0.28	99.98	99.5

NOVEMBER 2020

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.11.2020	0.25	99.81	99.5
02.11.2020	0.31	99.84	99.5
03.11.2020	0.29	99.74	99.5
04.11.2020	0.29	99.84	99.5
05.11.2020	0.29	99.77	99.5
06.11.2020	0.28	99.93	99.5
07.11.2020	0.25	99.94	99.5
08.11.2020	0.24	99.79	99.5
09.11.2020	0.29	99.89	99.5
10.11.2020	0.36	99.39	99.5
11.11.2020	0.29	99.93	99.5
12.11.2020	0.29	99.94	99.5
13.11.2020	0.30	99.95	99.5
14.11.2020	0.25	99.95	99.5
15.11.2020	0.24	99.68	99.5
16.11.2020	0.29	99.82	99.5
17.11.2020	0.27	99.94	99.5
18.11.2020	0.27	99.93	99.5
19.11.2020	0.27	99.93	99.5
20.11.2020	0.28	99.95	99.5
21.11.2020	0.24	99.95	99.5
22.11.2020	0.23	99.90	99.5
23.11.2020	0.27	99.94	99.5
24.11.2020	0.36	99.51	99.5
25.11.2020	0.27	99.93	99.5
26.11.2020	0.27	99.91	99.5
27.11.2020	0.27	99.94	99.5
28.11.2020	0.24	99.96	99.5
29.11.2020	0.23	99.94	99.5
30.11.2020	0.28	99.93	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.11.2020	0.28	99.99	99.5
02.11.2020	0.31	99.98	99.5
03.11.2020	0.30	99.99	99.5
04.11.2020	0.30	99.99	99.5
05.11.2020	0.30	99.99	99.5
06.11.2020	0.31	99.99	99.5
07.11.2020	0.28	99.99	99.5
08.11.2020	0.28	99.99	99.5
09.11.2020	0.31	99.99	99.5
10.11.2020	0.31	99.97	99.5
11.11.2020	0.31	99.98	99.5
12.11.2020	0.30	99.99	99.5
13.11.2020	0.31	99.97	99.5
14.11.2020	0.29	99.98	99.5
15.11.2020	0.28	99.98	99.5
16.11.2020	0.30	99.99	99.5
17.11.2020	0.30	99.98	99.5
18.11.2020	0.30	99.99	99.5
19.11.2020	0.28	99.99	99.5
20.11.2020	0.28	99.96	99.5
21.11.2020	0.27	99.99	99.5
22.11.2020	0.26	99.99	99.5
23.11.2020	0.28	99.98	99.5
24.11.2020	0.29	99.97	99.5
25.11.2020	0.28	99.99	99.5
26.11.2020	0.28	99.98	99.5
27.11.2020	0.27	99.97	99.5
28.11.2020	0.26	99.99	99.5
29.11.2020	0.26	99.97	99.5
30.11.2020	0.28	99.95	99.5

DECEMBER 2020

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.12.2020	0.28	99.93	99.5
02.12.2020	0.22	99.89	99.5
03.12.2020	0.18	99.94	99.5
04.12.2020	0.18	99.93	99.5
05.12.2020	0.16	99.91	99.5
06.12.2020	0.16	99.92	99.5
07.12.2020	0.18	99.92	99.5
08.12.2020	0.18	99.92	99.5
09.12.2020	0.18	99.91	99.5
10.12.2020	0.19	99.93	99.5
11.12.2020	0.20	99.93	99.5
12.12.2020	0.17	99.95	99.5
13.12.2020	0.20	99.86	99.5
14.12.2020	0.22	99.82	99.5
15.12.2020	0.18	99.93	99.5
16.12.2020	0.18	99.92	99.5
17.12.2020	0.19	99.93	99.5
18.12.2020	0.19	99.92	99.5
19.12.2020	0.17	99.93	99.5
20.12.2020	0.16	99.94	99.5
21.12.2020	0.18	99.92	99.5
22.12.2020	0.17	99.93	99.5
23.12.2020	0.17	99.94	99.5
24.12.2020	0.16	99.96	99.5
25.12.2020	0.15	99.96	99.5
26.12.2020	0.15	99.96	99.5
27.12.2020	0.16	99.94	99.5
28.12.2020	0.17	99.94	99.5
29.12.2020	0.16	99.93	99.5
30.12.2020	0.18	99.94	99.5
31.12.2020	0.20	99.94	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.12.2020	0.31	99.98	99.5
02.12.2020	0.29	99.98	99.5
03.12.2020	0.29	99.98	99.5
04.12.2020	0.29	99.99	99.5
05.12.2020	0.27	99.99	99.5
06.12.2020	0.27	99.99	99.5
07.12.2020	0.28	99.98	99.5
08.12.2020	0.28	99.96	99.5
09.12.2020	0.29	99.98	99.5
10.12.2020	0.28	99.99	99.5
11.12.2020	0.29	99.98	99.5
12.12.2020	0.28	99.99	99.5
13.12.2020	0.27	99.98	99.5
14.12.2020	0.29	99.96	99.5
15.12.2020	0.29	99.98	99.5
16.12.2020	0.29	99.98	99.5
17.12.2020	0.31	99.99	99.5
18.12.2020	0.32	99.99	99.5
19.12.2020	0.30	99.98	99.5
20.12.2020	0.28	99.99	99.5
21.12.2020	0.29	99.97	99.5
22.12.2020	0.29	99.98	99.5
23.12.2020	0.29	99.94	99.5
24.12.2020	0.29	99.99	99.5
25.12.2020	0.28	99.97	99.5
26.12.2020	0.27	99.99	99.5
27.12.2020	0.27	99.97	99.5
28.12.2020	0.27	99.98	99.5
29.12.2020	0.27	99.99	99.5
30.12.2020	0.29	99.98	99.5
31.12.2020	0.40	99.99	99.5